

Responses to Requests for Clarifications

Clarification No. 1

Subject of Procurement: Supply, Delivery, Installation and Deployment, Testing, Training and Commissioning of Software; and Provision of Cloud Infrastructure for Energy Information and Database System (EIDBMS)

Procurement Reference. No: RERA-SPLS-001-OCB:

Date of issuance of responses: 23rd February 2026

#	Bidders' Request for Clarification	Purchaser's Response
1	<p><i>In case the Bidder is a JV, experience and demonstrated technical capacity of only the JV shall be taken into account and not of individual members, nor their individual experience/capacity will be aggregated-</i></p> <p>“Kindly clarify whether, in the case of a Joint Venture (JV), only the experience formally executed under the JV entity itself will be considered for evaluation, and whether the individual experience and technical capacity of JV partners — even if directly relevant — will not be counted or combined to meet the qualification requirements.”</p>	<p>For JV's, the Purchaser shall consider the experiences jointly undertaken by the JV Members and not those severally undertaken by individual members.</p>
2	<p><i>If the Bidder is a JV, the evidence of demonstrated usage of Goods supplied in the past shall be in the name of the JV.]</i></p> <p>Kindly clarify whether, in the case of a Joint Venture (JV), the evidence of demonstrated usage of Goods supplied in the past must be strictly in the name of the JV entity itself, or whether evidence from individual JV partners may also be accepted where the Goods and experience are directly relevant.</p>	<p>In case of JV's, the Purchaser shall consider evidence of demonstrated usage of goods from the Joint Venture itself. Evidence of demonstrated usage of goods by individual members shall not be considered.</p>
3	<p>Are you open to custom development of the platform? Is there a preferred technology stack?</p>	<p>RERA is open to both configurable off-the-shelf solutions and custom-developed components, provided the proposed approach aligns with the completed system design, meets the functional, security, and performance requirements, and can be delivered within the set implementation</p>

		timelines. There is no mandated technology stack; bidders may propose suitable technologies that are secure, scalable, and well-supported.
4	Form FIN – 3.2-Is there a specific minimum financial turnover requirement to be met under this form?	There is no specified amount on turnover. However, bidders are required to populate the template (FIN – 3.2) appropriately as guided by the Bidding document
5	<i>Page 67- Manufacturer’s Authorization</i> What documentation is required for customised solutions developed using open-source technologies, where there may not be a traditional manufacturer?	The Manufacturer Authorization form is only required if applicable. If the Bidder is offering Goods on behalf of a manufacturer or software developer, then the Form shall be required. For solutions incorporating open-source technologies, bidders should provide documentation demonstrating the provenance (e.g., official GitHub repository, release history, maintainer or community details), licensing terms (e.g., MIT, Apache 2.0, GPL), and the support model for the selected components. This information is required to ensure that RERA can trust the security, stability, and operational reliability of the open-source technologies included in the solution. In place of a traditional manufacturer’s authorization, bidders must submit a formal declaration confirming their legal right to use, modify, and integrate the open-source components within the proposed solution.
6	<i>Page 68- Joint Ventures and Associations: An unincorporated joint venture, partnership, or association, shall be eligible if more than 50% of the value of its works and/or services is executed by its members satisfying the eligibility requirements for individuals or corporations.</i> Kindly clarify how the requirement that more than 50% of the value of works and/or services be executed by members satisfying the eligibility requirements will be applied in practice, particularly whether the eligibility and experience of individual JV members will be considered for assessment despite other clauses indicating that only JV-level experience is evaluated.	This particular question is abstracted from Section V- Eligible Countries, which gives a general overview of which countries, companies or individuals are allowed to conduct business funded by the African Development Bank and the Nigerian Trust Fund. Under the same section, the Purchaser has not been identified any circumstance limiting the eligibility of any supplier. For avoidance of doubt, in accordance with ITB 4.8 (a) and 5.1, there are no limitations barring any company from any country from bidding for this activity.
7	Forms Are the KPI-related forms finalised, or will additional templates be provided?	This particular question is not clear. However, we take it the bidder is seeking to understand whether there will be data relating to KPIs. If so, the Consultancy for the Development of the Regional Key Performance Indicators for Regulators (RKPI) and Utilities (UKPI), Harmonized Comparison of Electricity Tariffs (HCET) and Development of a Cost Reflectivity Assessment Framework Tool (CRAFT) for the SADC Region is ongoing. The objective of this assignment is: a. Review of regulatory principles and practices;

		<p>b. Review of utility key performance Indicators used in the SADC regional and globally;</p> <p>c. Development of energy regulatory principles and key performance indicators (RKPI);</p> <p>d. Development of methodologies and evaluation frameworks for energy regulatory and utility performance monitoring in the SADC region;</p> <p>e. Refinement of UKPI and the associated UKPI processes; and</p> <p>f. Publish RKPI and UKPI reports of Test and validate the two methodologies developed for tracking energy regulatory performance and utility KPIs.</p> <p>The supplier who shall be awarded the contract shall have access to this data.</p>
8	<p>Specifications Are the workflows already defined by different Member States, or are bidders expected to design and standardise workflows as part of the assignment?</p>	<p>The system design has already been completed, and workflows have been defined. Bidders are expected to configure or implement these workflows within their proposed solution and refine them only as necessary during the validation phase with RERA and the Member States.</p>
9	<p>Specifications What is the estimated number of data variables? Is there a master data list or data dictionary available?</p>	<p>Based on the completed system design and the high-level data structure, the EIDBMS is expected to include well over 100 data variables across the core entities. The design documentation already provides the descriptions of each field included in the model, and it also identifies additional fields required for analysis, reporting, and audit purposes. A detailed data dictionary will be finalised during implementation, dependent on the selected solution, but the high-level structure and field descriptions are already available in the design.</p>
10	<p>Specifications How many users are envisaged for the system (by role, if available)?</p>	<p>For the EIDBMS, we anticipate approximately 100 internal users across RERA, the regulatory authorities, and selected utility companies. These users will have defined roles and access levels aligned with the completed system design. The design documentation also outlines the proposed roles and the types of users expected under each role; however, the actual number of users per role will be confirmed during implementation. This estimate does not include public users, who will access the system for reports and other publicly available information.</p>
11	<p>Specifications Will Member States and their regulators manage user groups independently, or will there be centralised administration?</p>	<p>There will be two levels of administration, some configurations will be handled centrally only (RERA), while other configurations/updates will be handled by each regulatory authority.. The addition of users will be managed by each regulatory authority.</p>
12	<p>Evaluation criteria : Kindly share the detailed evaluation criteria for technical and financial proposals (in a single envelope). Are CVs of proposed resources required? Please provide the detailed scoring methodology.</p>	<ul style="list-style-type: none"> • The Evaluation Criteria are contained in Section III - Selection Criteria. • Please note that this shall be a One-envelope bidding process. In other words, bidders are expected to prepare and submit a single document containing both the Technical and Financial bids. The applicable Bidding Forms are set out in Section IV of the Bidding Document. • The evaluation process shall be a determination of the lowest evaluated and substantially complaint Bid. • CVs shall not be evaluated.

13	The specific requirements (if any) for submitting the written application (e.g., required supporting documents, application form template);	The requirements are contained in Section II (Bid Data Sheet), Section III (Evaluation and Qualification Criteria), Section IV (Bidding Forms) and Section VII (Schedule of Requirements) of the Bidding Document. Bidders are encouraged to properly read and appreciate the bidding document
14	Whether there is a fee for obtaining the tender documents, and if so, the payment method and amount	There is no fee for obtaining the bidding document
15	The delivery method of the tender documents (e.g., email, courier) and the expected time of receipt	Bids must be delivered in-person or couriered to the address indicated in Bid Data Sheet 22.1. Bids submitted through e-mail shall not be considered. The employer shall take no responsibility for delayed submissions of bids delivered through couriers.
16	Submission deadline- We kindly request an extension of the submission deadline, considering the requirement for physical submission.	No extension of the deadline for submission of bids is envisaged as there are no special considerations that warrant this. For avoidance of doubt, the deadline for submission of bids is; Tuesday, 10 March 2026 at 09:00 Hrs, Namibian Time.
17	What is your Main database type? (SQL Server / PostgreSQL / MySQL?)	For the purposes of the EIDBMS, the Purchaser is open to any database technology. As indicated in the detailed specifications, there is no restriction on the database type.
18	Overview of your current environment (Number of servers, OS type Windows or LINUX)	The Purchaser currently does not maintain its own server infrastructure. This is why the EIDBMS is being procured as a cloud-hosted solution. For broader ICT infrastructure needs, the Purchaser is presently supported by the Electricity Control Board (ECB)-Namibia
19	Current Resource Usage(Total RAM, CPU usage of all servers in the environment)	The Purchaser currently does not maintain its own server infrastructure. This is why the EIDBMS is being procured as a cloud-hosted solution. For broader ICT infrastructure needs, the Purchaser is presently supported by the Electricity Control Board (ECB)-Namibia
20	Total size estimate of your ICT Environment in TB (terabytes)	The Purchaser currently does not maintain its own server infrastructure. This is why the EIDBMS is being procured as a cloud-hosted solution. For broader ICT infrastructure needs, the Purchaser is presently supported by the Electricity Control Board (ECB)-Namibia
21	Number of users in the domain	The Purchaser's domain is currently accessed primarily by the Purchaser's staff members. For the purposes of the EIDBMS, we anticipate approximately 100 users drawn from THE PURCHASER, the regulatory authorities, and selected utility companies. This estimate does not include members of the public, who will also access the system for reports and other publicly available information.
22	Any active cloud subscriptions are so which one	The Purchaser currently has no active cloud subscriptions.